



Bridging Survivorship and Symptom Monitoring: Building Sustainable Systems of Care across the care journey

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UNIVERSITY OF MINNESOTA

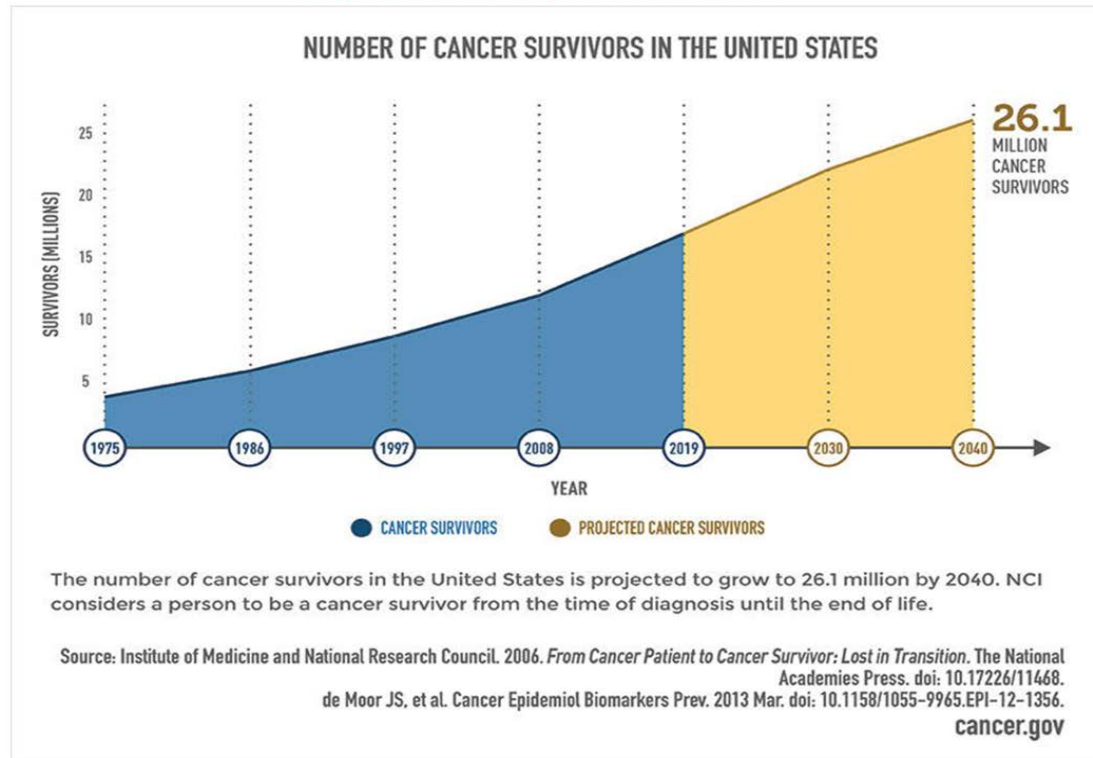
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Objectives

- -To understand the science around survivorship and symptom management in cancer care
- -To develop some knowledge in implementing programs around survivorship and symptom management
- -To develop an awareness around the barriers in implementing survivorship and symptom monitoring programs



Cancer Survivors



NCI definition of a cancer survivor: any individual with a diagnosis of cancer from the time of diagnosis through the trajectory of their life

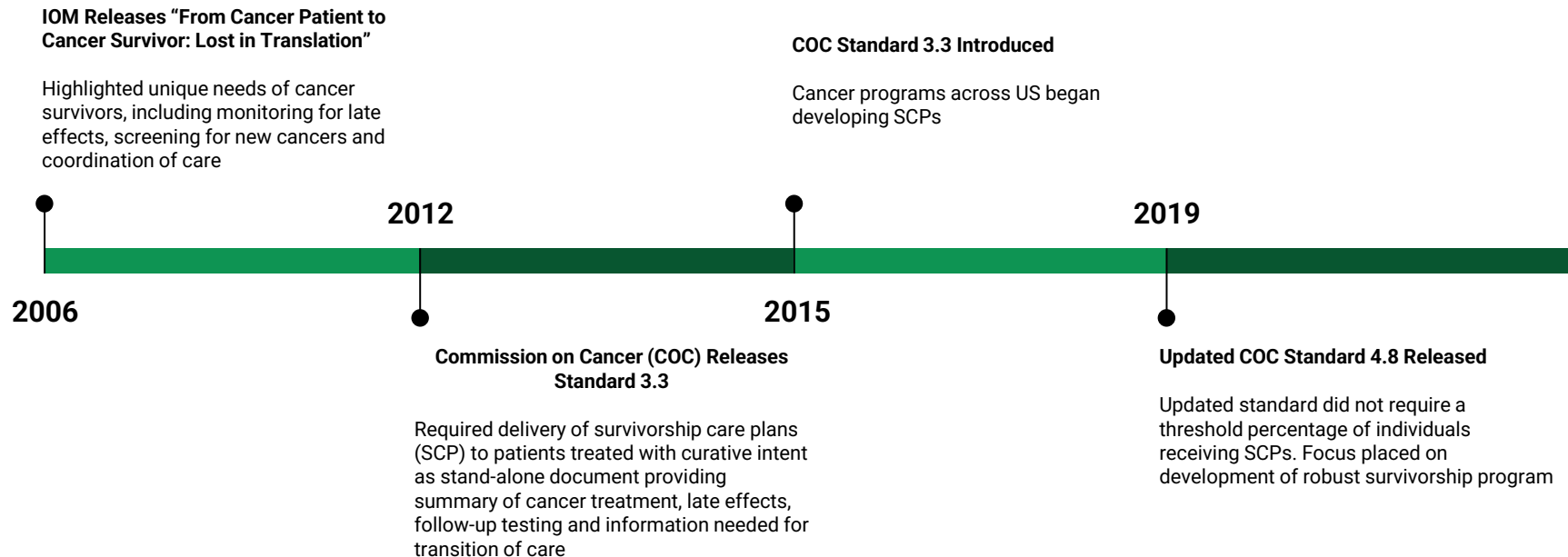


Cancer Survivors and Overall Health

- Increased risk of excess morbidity and mortality in cancer survivors, but also gaps in care
 - Higher rates of treatment-related health conditions, including subsequent malignancies, cardiovascular disease, stroke
 - Gaps in care are multifactorial
 - Lack of knowledge of late effects
 - Loss to follow up from the primary oncology team,
 - Lack of regular primary care, the need to navigate critical transitional life milestones (e.g., educational pursuits,
 - Increased psychosocial and supportive care needs
 - Un/underinsurance
- Growing recognition of survivorship needs has led to development of National Standards for Cancer Survivorship Care
- Gaps in knowledge of survivorship care receipt and best practices for delivering tailored survivorship care



History of Survivorship Care and Care Plans



[Mann, Nekhlyudov. J Can Surv. 2024](#)
Blaes et al, JCO OP 2020



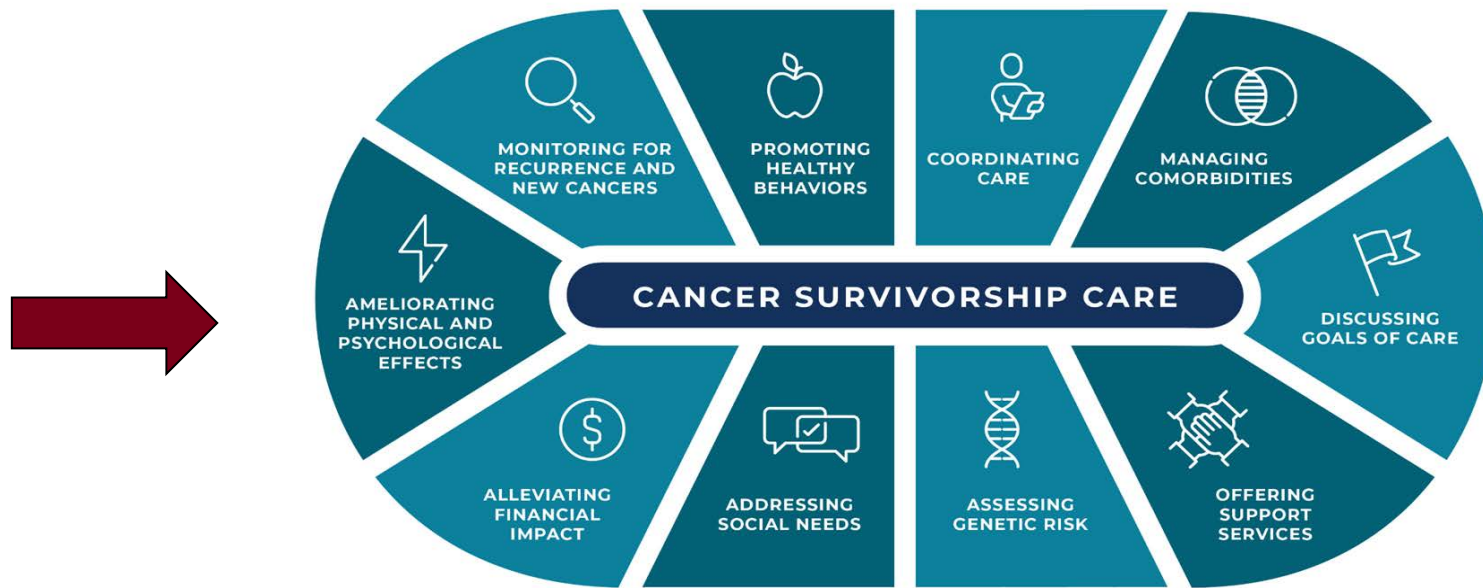
National Standards for Cancer Survivorship Care



•Mollica et al, J of Cancer Survivorship. 2024 Aug;18(4):1190-1199



National Standards for Cancer Survivorship Care



•Mollica et al, J of Cancer Survivorship. 2024 Aug;18(4):1190-1199



ASCO Guidelines & Metrics



ASCO Guideline Frameworks

Routine Clinical Integration: ASCO strongly endorses embedding ePROs into standard oncology practice to drive proactive symptom control.

Integrative Oncology Guidelines: Joint ASCO/SIO guidelines recommend evidence-based non-pharmacologic interventions (acupuncture, mindfulness, yoga) tracked via PROMs for pain, fatigue, and anxiety.



Quality Performance Measures

QOPI Integration: ASCO developed PRO Performance Measures (PRO-PMs) evaluating both outcome metrics (e.g., proportion with severe chemotherapy nausea) and care processes.

Value-Based Benchmarking: Uses structured patient self-reports to establish quality benchmarks across community and academic cancer centers.



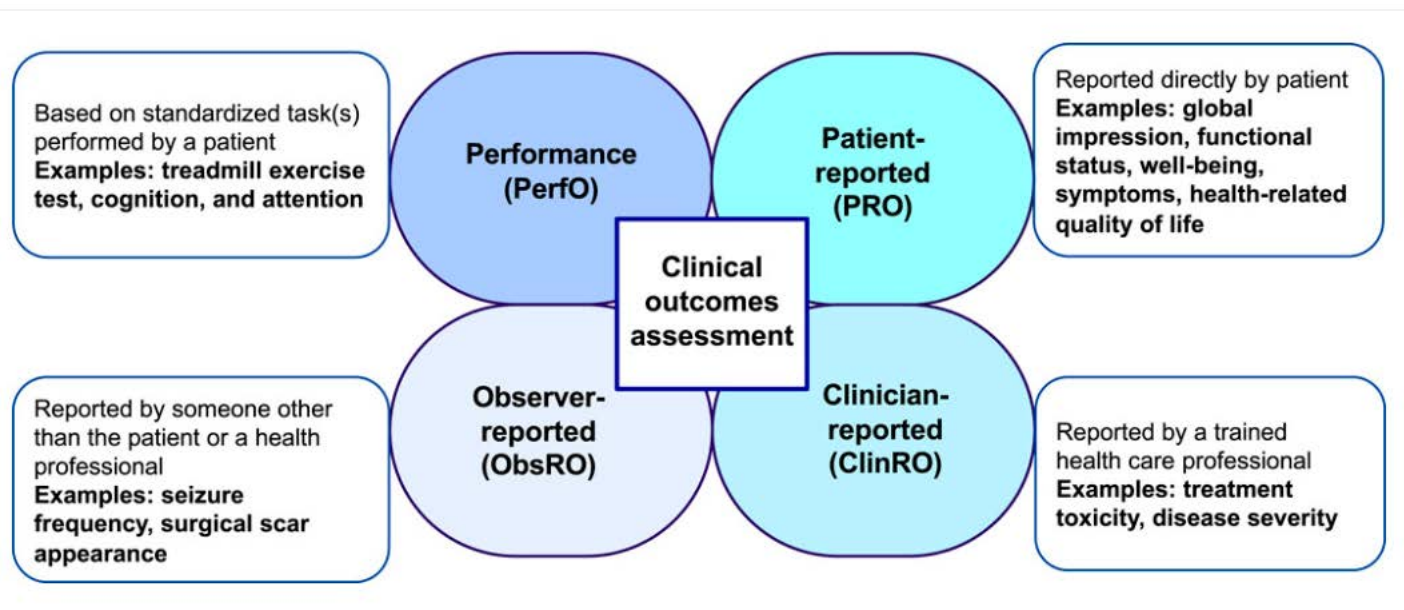


Fig 1. Types of clinical outcomes assessment.³

Financial Toxicity & Burden

Expanding Beyond Physical Symptoms

Modern symptom literature emphasizes that physical side effects intersect heavily with psychosocial distress and financial hardship.

Out-of-Pocket Expenses: High treatment costs predict medication non-adherence and lower quality of life.

Holistic Screening: PRO instruments now screen for financial toxicity (COST tool), mood disorders, and caregiver burnout.

Navigational Support: Automated alerts connect distressed patients with financial counselors and social work teams.

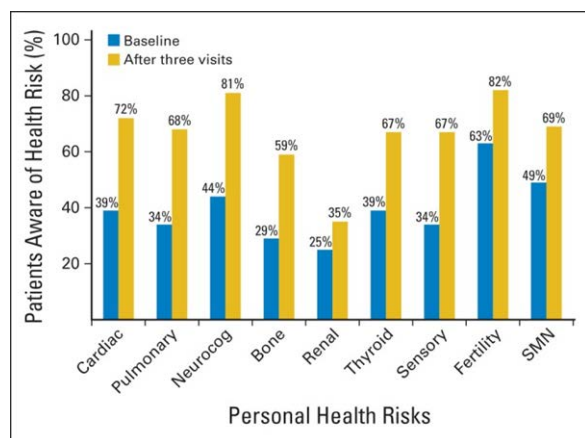




What evidence is there to support survivorship and symptom management?



Survivorship Care Improves Knowledge about Followup and Improves Long Term Screening



Breast cancer and CV screening outcomes by use of LTFU clinic

Variable	All patients N=41		No LTFU clinic N=18		LTFU clinic N=23		p value
	N	%	N	%	N	%	
Screening for breast cancer							0.71
No	8	19.5	4	22.2	4	17.4	
Yes	33	80.5	14	77.8	19	82.6	
Mammogram only							0.11
No	24	58.5	8	44.4	16	69.6	
Yes	17	41.5	10	55.6	7	30.4	
Any MRIs							0.003
No	21	51.2	14	77.8	7	30.4	
Yes	20	48.8	4	22.2	16	69.6	
Dual screening							0.02
No	26	63.4	15	83.3	11	47.8	
Yes	15	36.6	3	16.7	12	52.2	
MRI recommended							0.002
No	12	29.3	10	55.6	2	8.7	
Yes	29	70.7	8	44.4	21	91.3	
CV screening							0.007
No	13	32.5	10	55.6	3	13.6	
Yes	27	67.5	8	44.4	19	86.4	

Support Care Cancer. Author manuscript; available in PMC 2019 October 04.

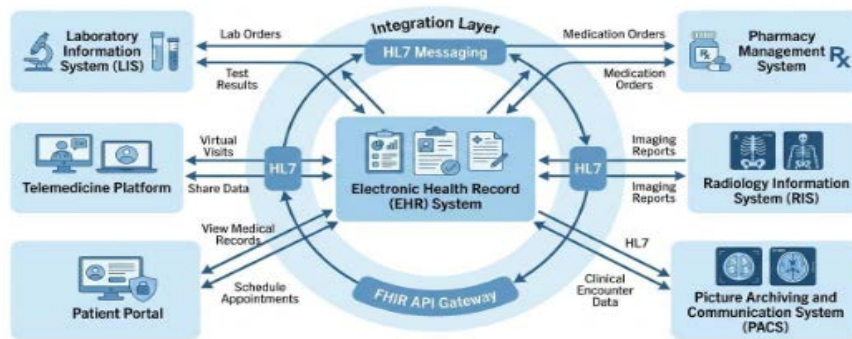
Landier W, Chen Y, et al, JCO 2015

Baxstrom K, Blaes AH. Support Care Cancer 2018



eSyM Trial: Background & Rationale

Healthcare IT Architecture: EHR Integration Diagram



JAMA

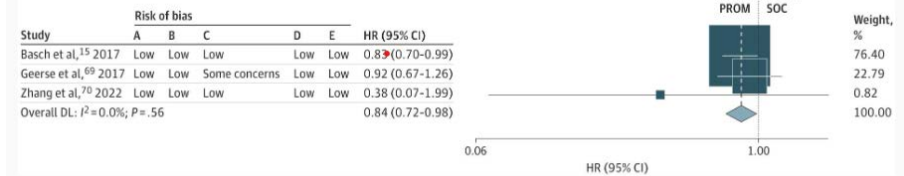


Figure 2. Forest Plot and Risk of Bias for Overall Survival

Patient-Reported Outcome Measures in Cancer Care: An Updated Systematic Review and Meta-Analysis. JAMA Netw Open. July 31, 2024.

Hassett et al. Pragmatic trial eSYM using cluster randomized trial design

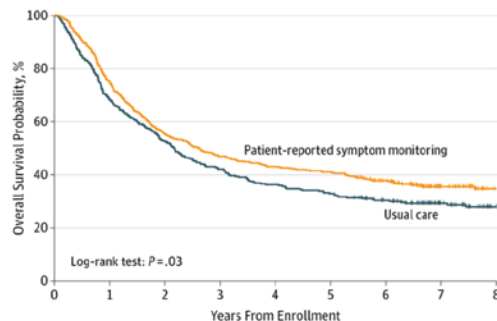


Survival & Tolerability Gains

+5.2

Months Median Survival Benefit

Figure. Overall Survival Among Patients With Metastatic Cancer Assigned to Electronic Patient-Reported Symptom Monitoring During Routine Chemotherapy vs Usual Care



Landmark Trial Findings (Basch et al.)

Overall Survival: Routine ePRO tracking during chemotherapy demonstrated a statistically significant survival gain compared to standard care.

Extended Therapy Duration: Proactive symptom detection enabled patients to tolerate active cancer treatments longer at therapeutic doses.

Reduced ER Visits: Early nursing intervention triggered by ePRO alerts led to a 7% absolute reduction in emergency room visits.

Basch et al, JAMA 2017;318;(2):197-198.





Clinical Benefits Comparison



National cluster-randomized trial data confirm that digital PRO monitoring confers significant advantages in physical functioning, overall health-related quality of life, and symptom control in community oncology settings.

Lizan et al, Cancers 2021



SIMPRO Consortium & Implementation

Consortium Collaboration

Six diverse health systems collaborated within the SIMPRO Consortium to build and deploy eSyM across academic CCCs and community cancer networks.

Institution	Description
 BAPTIST	Community cancer network
 Dartmouth Health	Academic medical center / NCI designated CCC
 Legion Cancer Center BROWN UNIVERSITY	Academic medical center
 WVU Cancer Institute	Primary/academic cancer center
 MaineHealth CANCER CARE NETWORK A MEMBER OF THE MAINEHEALTH ORGANIZATION	Primary center/Community cancer network
 Dana-Farber Cancer Institute	Academic medical center / NCI designated CCC

Epic EHR Integration

eSyM build and clinical workflow integration were developed directly in collaboration with Epic, standardizing symptom tracking across centers.

eSyM for Patients

- Symptom and QOL questionnaires
- Reminders to complete questionnaires
- Self-management tip sheets
- Symptom tracking tools
- Alerts to contact the care team for severe symptoms

eSyM for Clinicians

- Real-time alerts for severe symptoms
- Reports and dashboards
- Smart phrases

eSyM build and implementation were done in collaboration with **Epic**, the EHR vendor for all 6 health systems





Prior analyses of the eSyM study found...

Reach

- After implementation, ≈50% of patients used eSyM to report symptoms

Symptom Burden

- **Implementation** of eSyM was associated with reduced symptom burden for fatigue and anxiety, with clinically meaningful differences^{*} observed among surgical patients.

Acute Care Utilization

- **Implementation** of eSyM was NOT associated with acute care utilization across all 6 health systems, but there was heterogeneity with significant effect seen at some sites
- After implementation, **use of eSyM** to report symptoms was associated with a 9-22% reduction in ED visits and a 20-39% reduction in hospitalizations



eSyM Reporter vs Non-Reporter OS

Primary evaluation: No difference in survival in all comers



Secondary Evaluation Findings

Among post-implementation cohorts, patients **who actively used eSyM** to report symptoms experienced significant overall survival benefits:

- **Chemotherapy:** 78.2% OS (Reporters) vs 65.2% (Non-reporters) – Adjusted Diff -10.0%.
- **Surgery:** 96.6% OS (Reporters) vs 92.3% (Non-reporters) – aHR 0.58 (P < 0.001).

Fostering engagement is critical.



Survivorship Care Plans

- Several nonrandomized studies have suggested benefits including increased knowledge, surveillance, coordination of care and patient/stakeholder satisfaction, but significant heterogeneity in study design and outcome measurement exist.
- A review of 13 randomized controlled trials showed SCPs did not improve physical, functional and psychological well being outcomes.
- More recently, pediatric cancer survivors may have improved overall survival when actually followed with SCP. Our prior work, receipt of SCPs results in higher levels of knowledge about cancer treatment.

Ji, X., Williamson Lewis, R.S., et al, JNCI 2026.

Nissen MJ, Tsai ML, Blaes AH, et al. J Cancer Surviv. 2012 Mar;6(1):20-32.

Nissen MJ, Tsai ML, Blaes AH, et al, J Cancer Surviv. 2013 Jun;7(2):211-8.

Baxstrom K, Peterson BA, Lee C, Vogel RI, Blaes AH. Support Care Cancer. 2018 Jul;26(7):2361-2368.



Updated Conceptual Model of Utilization, Coordination, and Machine Learning of SCP on Mortality

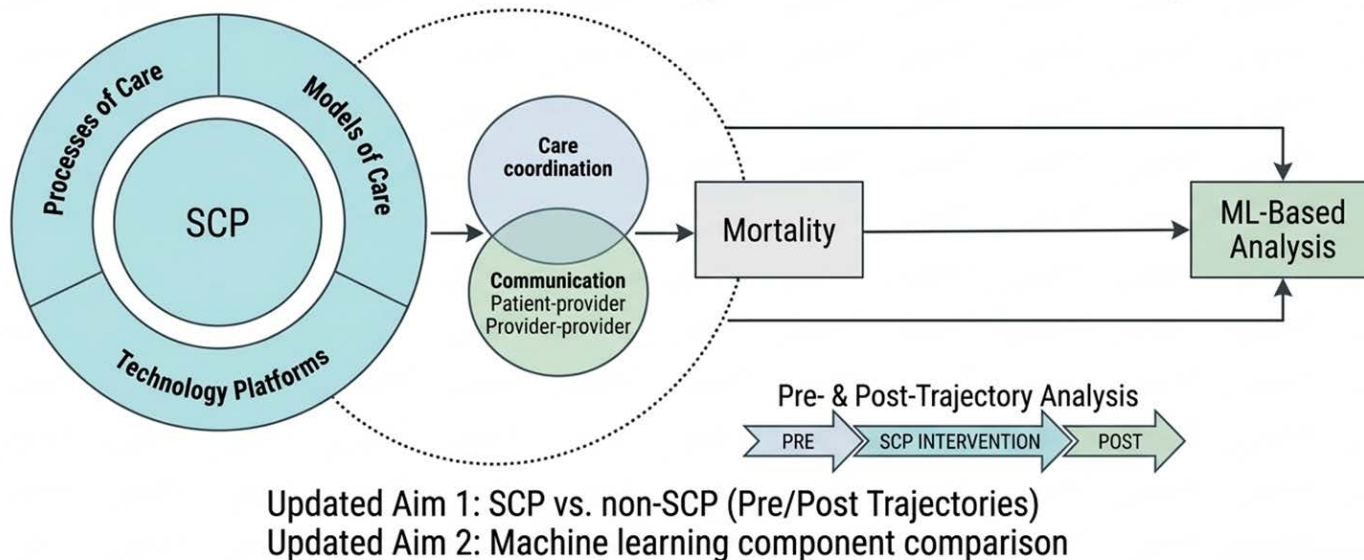
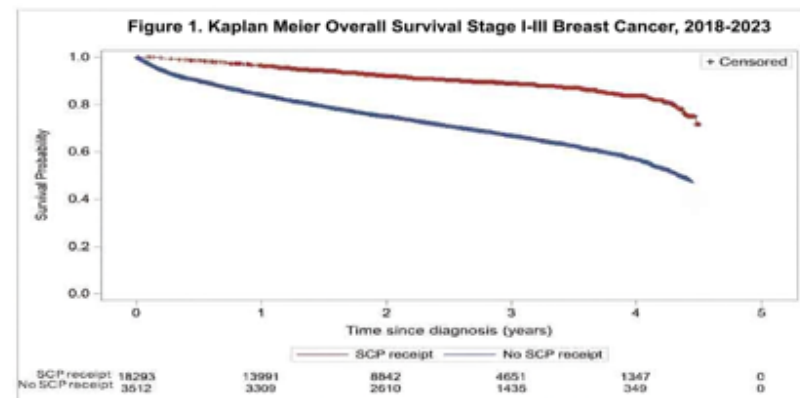
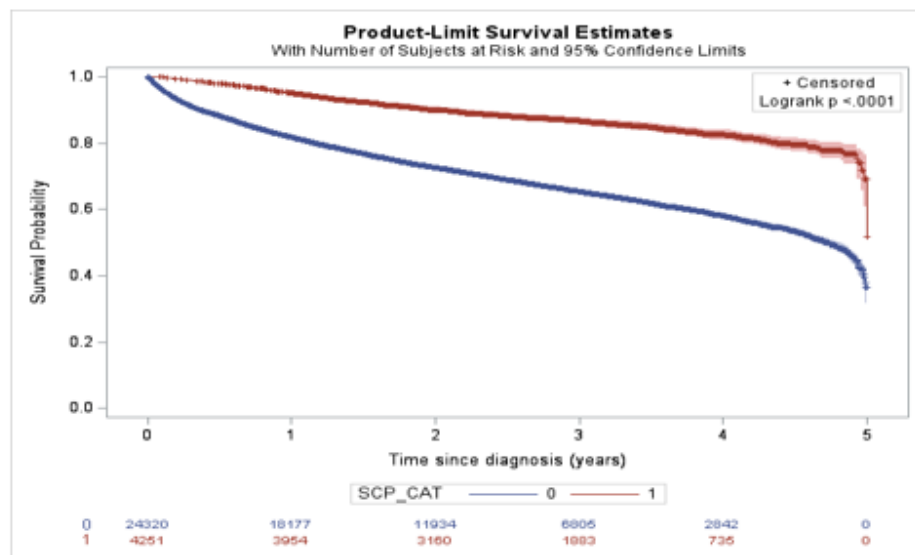


Figure 2. Updated conceptual model of utilization, coordination of SCP, pre/post trajectories, ML-based analysis, and impact on mortality. (Adapted from Pary et al.)



Survivorship Care Plans and Overall Mortality



SCP receipt and reduced overall mortality (Hazard Ratio 0.48, Confidence Interval 0.49-0.53; $p < 0.0001$).

Similar results across almost all disease types, and by age at diagnosis (AYA), stage of disease





Understanding the impact of survivorship care on health outcomes in cancer survivors

- **Aim 1: Identify risk factors for underutilization of survivorship care (SC) in AYA survivors, and assess alignment with National Standards for Cancer Survivorship Care**
 - EHR linkage of AYA and cancer registry
 - Examine survivorship visit (outcome)
 - Online patient survey (risk factors, perceived barriers)
 - Alignment of standard
- **Aim 2: Identify strategies to address barriers to survivorship care and optimize programmatic alignment with National Standards.**
 - Key informant interviews health system leaders, providers, AYA survivors (utilizers and nonutilizers)

Figure 1: Measures to be collected adapted from standards

Theme	Specific entity	Data Source (score)	
		EHR	Patient survey
Cancer care follow up	Follow up care for at least five years	✓ (0,1)	
	Monitoring for late effects and chronic conditions	✓ (0,1)	
	Referrals to specialists for chronic conditions or prevention of chronic conditions	✓ (0,1)	
Survivorship care access	Survivorship / LTFU program visit	✓ (0,1)	
	Receipt of survivorship care plan	✓ (0,1)	
	Specialty care appointment	✓ (0,1)	
Access to specialty care	Specialty care appointment	✓ (0,1)	
Risk of recurrence or new cancers assessed	Genetics and/or screening for second cancers	✓ (0,1)	
Care planning process, shared goals of care, advanced care planning and coordination with other providers	Primary care visit		✓ (0,1)
Lifestyle/Wellbeing/ psycho-oncology	Tobacco use, diet/nutrition counseling, promoting physical activity	✓ (0,1)	✓ (0,1)
	Nutrition, OT/PT, PMNR, sexual health, fertility services, dental services	✓ (0,1)	
	Financial hardship/toxicity addressed social work referral	✓ (0,1)	
	Emotional/psychologic assessment	✓ (0,1)	✓ (0,1)
	Social work/return to work/school		✓ (0,1)
Total score (15)		11	4

P30CA077598-26.

Co-PIs: Anne Blaes and Helen Parsons



Structural and Systemic Barriers

Financial & Insurance Obstacles

Payment/reimbursement issues and insurance-related barriers affecting care access

Geographic & Service Access

Challenges related to facility location, driving distance, and available services, particularly in rural populations

Health System and Institutional

Barriers

- Interdisciplinary care and knowledge gaps
 - Limited awareness or integration of survivorship care guidelines
- Institutional deprioritization of survivorship care
 - Reduced focus and resource allocation for post-treatment care
- Health system complexities
 - Logistical efficiencies like referral process barriers, scheduling challenges
- Fragmented care transitions
 - Pediatric to adult oncology

Facilitators

- Comprehensive survivorship care
- Holistic care
- Normalizing survivorship care
- Provider education
- Referring provider buy-in
- Survivorship procedures and processes
- Utilizing technology (e.g., virtual care)



- “I feel fairly fortunate that my oncologist was focused on survivorship care and did refer me to someone to talk to, as well as physical therapists.” - Participant 6
- “I feel like I’m just out on my own. My doctor is not engaged in supportive care.”
- “I’ve been in treatment for 11 years. And right now, it's the longest I've ever made it, 4 months, without going to the doctor. It was once a month for probably 10 years. I highly recommend therapy.”



Real implementation of Survivorship Care and Symptom Reporting
(ePROs)



Cancer Survivorship Care - University of Minnesota

- University of Minnesota
- Univ of Minnesota Physicians
- Masonic Cancer Center
- MHealth Fairview

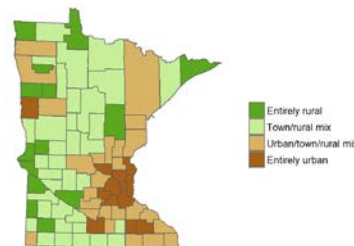
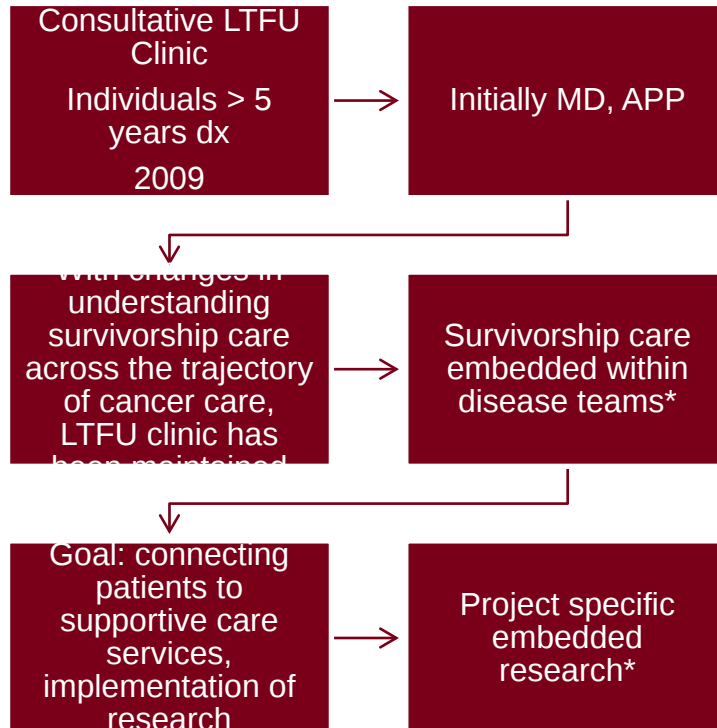


Figure 2: The Minnesota State Demographer analyzed census tracts to determine what type of mix is within each county, providing a more nuanced story for Greater Minnesota when analyzing economic and demographic trends. (Data: MN Demographer's Office)



Adult Cancer Survivors



Dr Tara Rick, PA-C, PhD**



Kaia Verich, RN, BAN, OCN*



Embedded within our APPs, disease teams



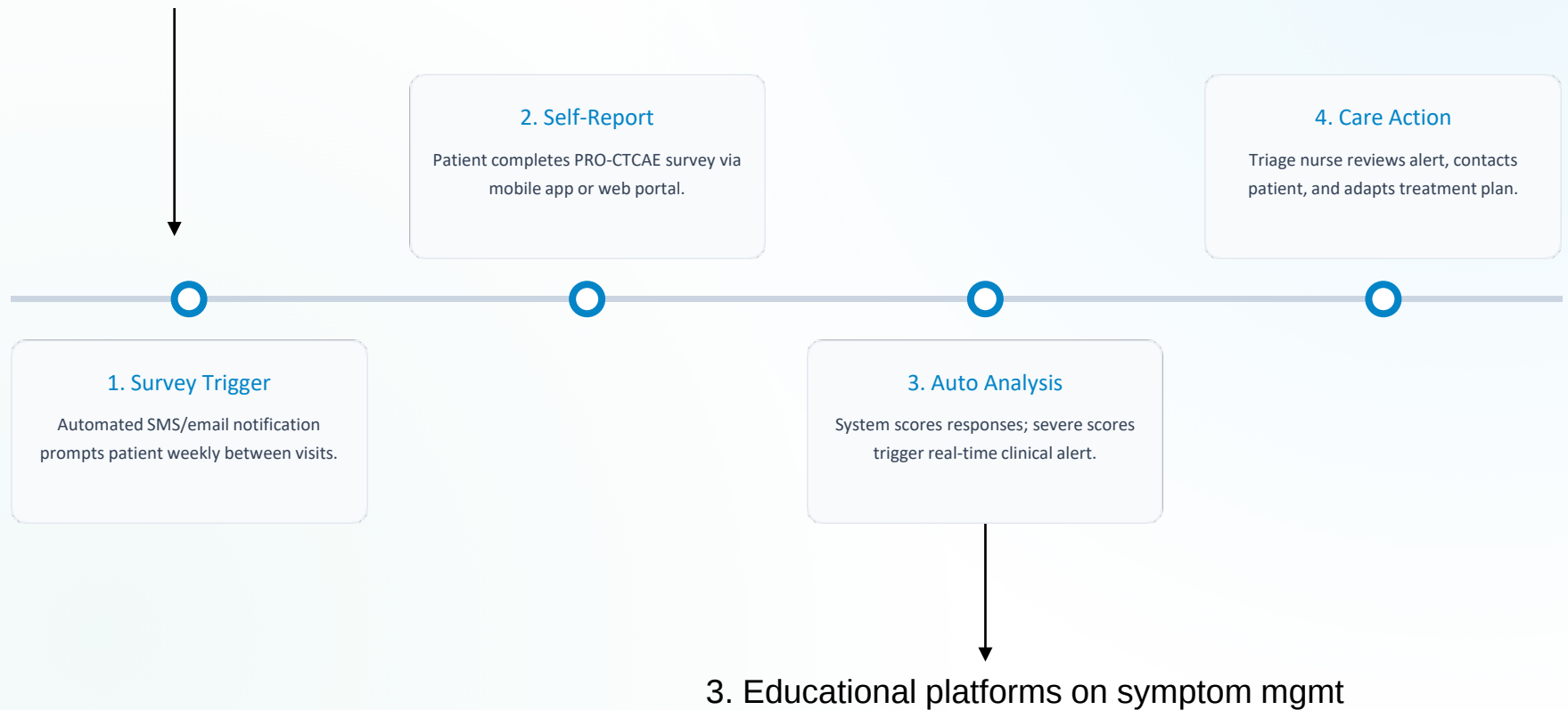
** Clinical care: Supported by our Serviceline partner
Research: Grants, philanthropy, MCC, institution Dr Anne Blaes, MD MS





Digital ePRO Triage Workflow

Enrolled in eSYM at the time of starting new chemotherapy



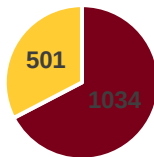


eSyM Patient Enrollment and Engagement

-5,640 patients have been eligible for eSyM enrollment between 1/1/2025 – 7/31/2026. 1,535 patients, or 27%, have been enrolled.

-Of the 1,535 patients enrolled since January 2025, 1,034, or 67% of patients have completed at least one questionnaire.

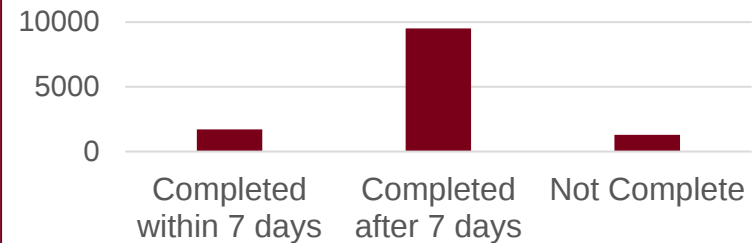
Enrolled Patients with At Least One Submitted Questionnaire
n = 1535 Enrolled Patients



■ At Least One Submission ■ No Submissions

eSyM Questionnaire Status since January 2025

n = 12,492 questionnaires assigned





Q1 2026 eSyM Activity Summary

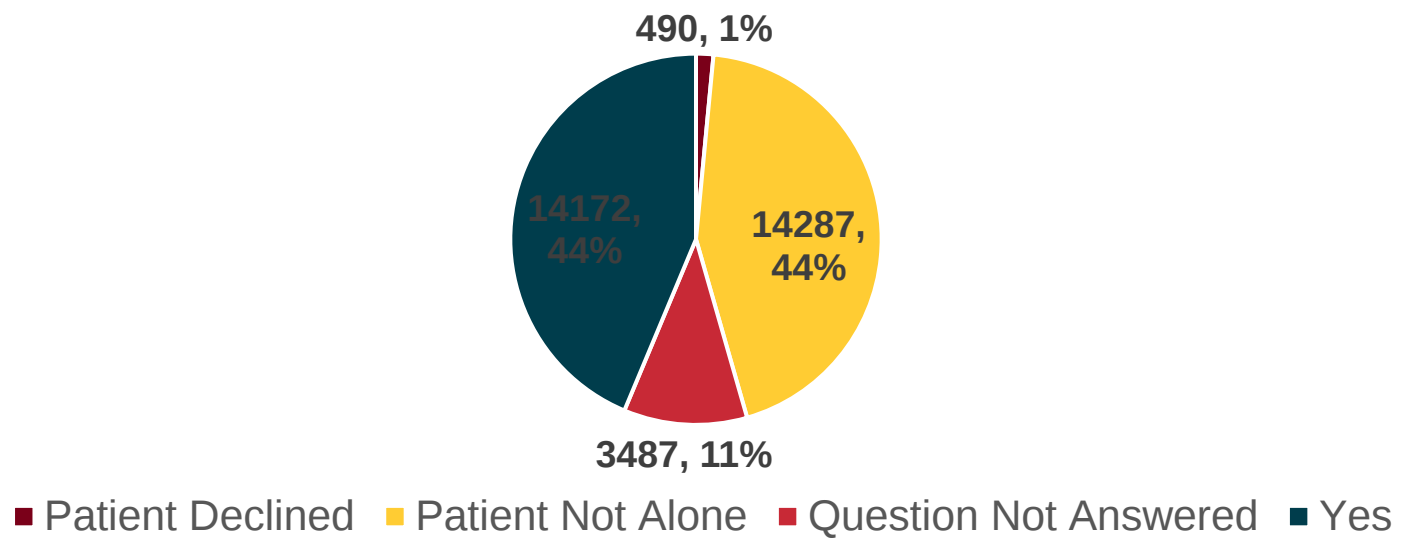
- 12% of questionnaires included a report of at least one severe symptom
 - Top severe symptom ratings include pain, fatigue, difficulty sleeping, anxiety, constipation
- 1,324 education tasks were assigned
 - 864, or 64%, of the tasks were complete
 - Top education task assignments include managing wellbeing, rash, pain, fatigue, numbness and tingling





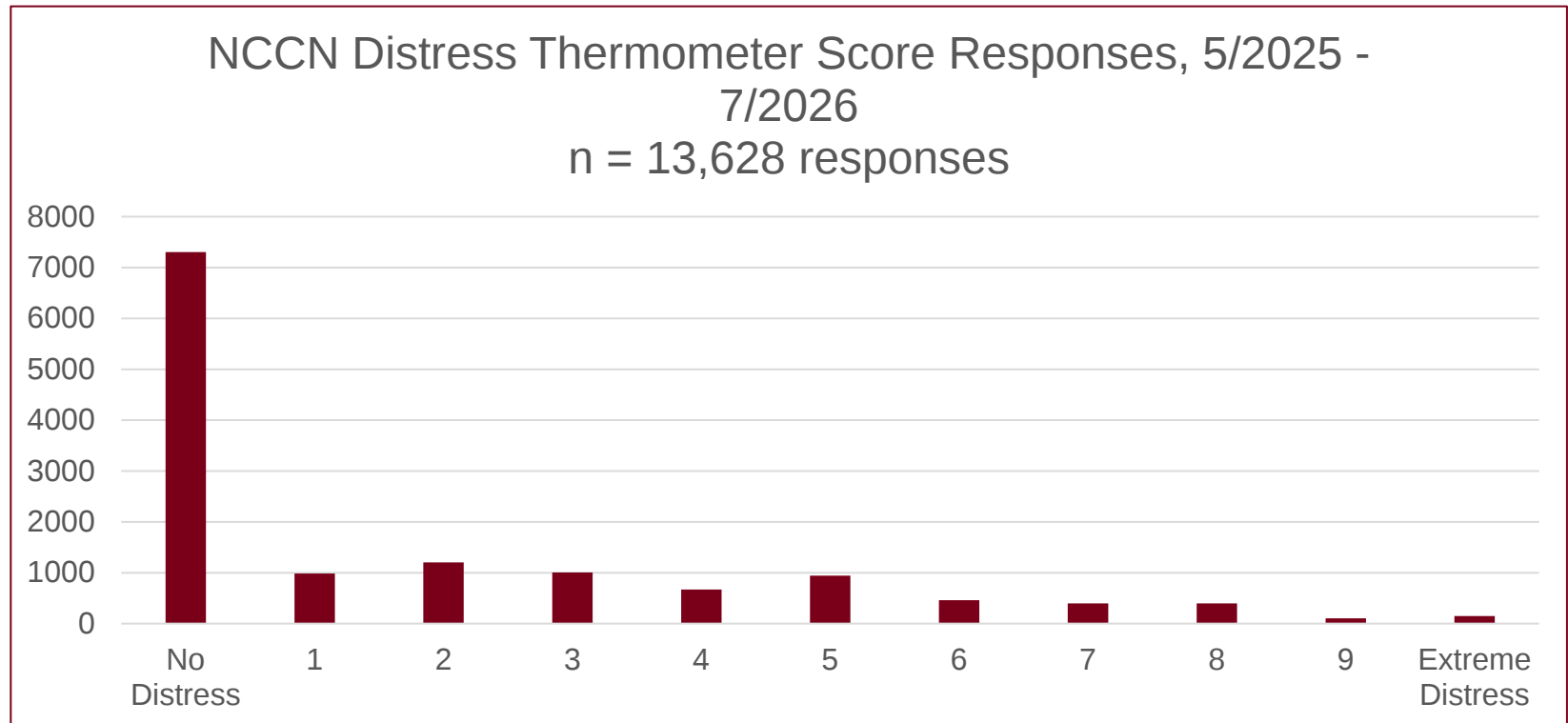
NCCN Distress Thermometer Participation

Willingness to Participate Question by Response,
5/2025 - 7/2026
n = 37,501





NCCN Distress Thermometer Responses

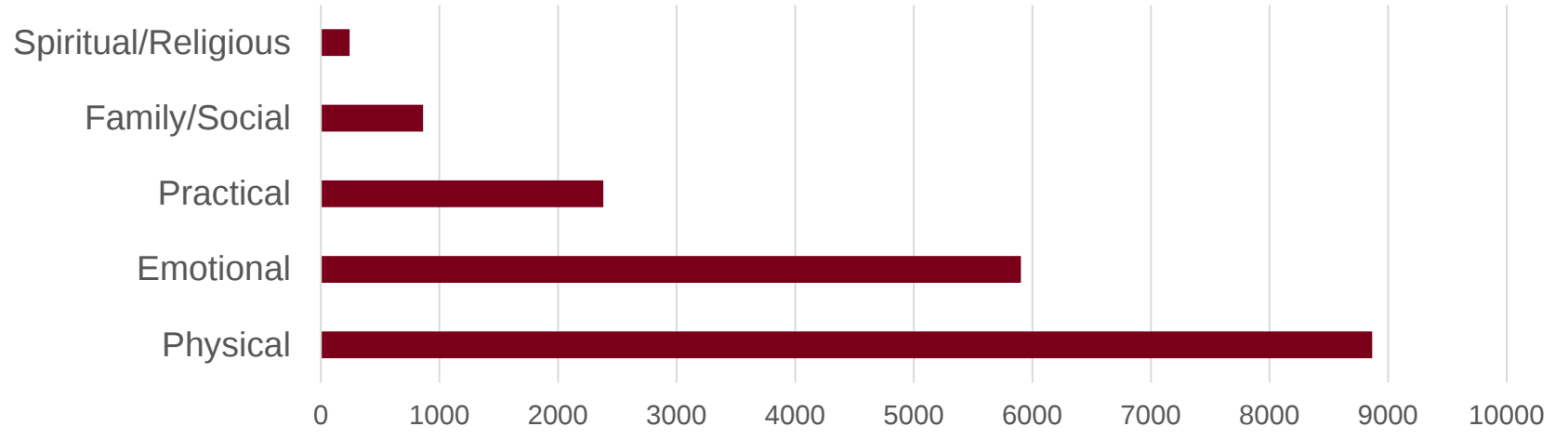




NCCN Distress Problem List Findings

Identified Problems by NCCN Domain, 5/2025 – 7/2026

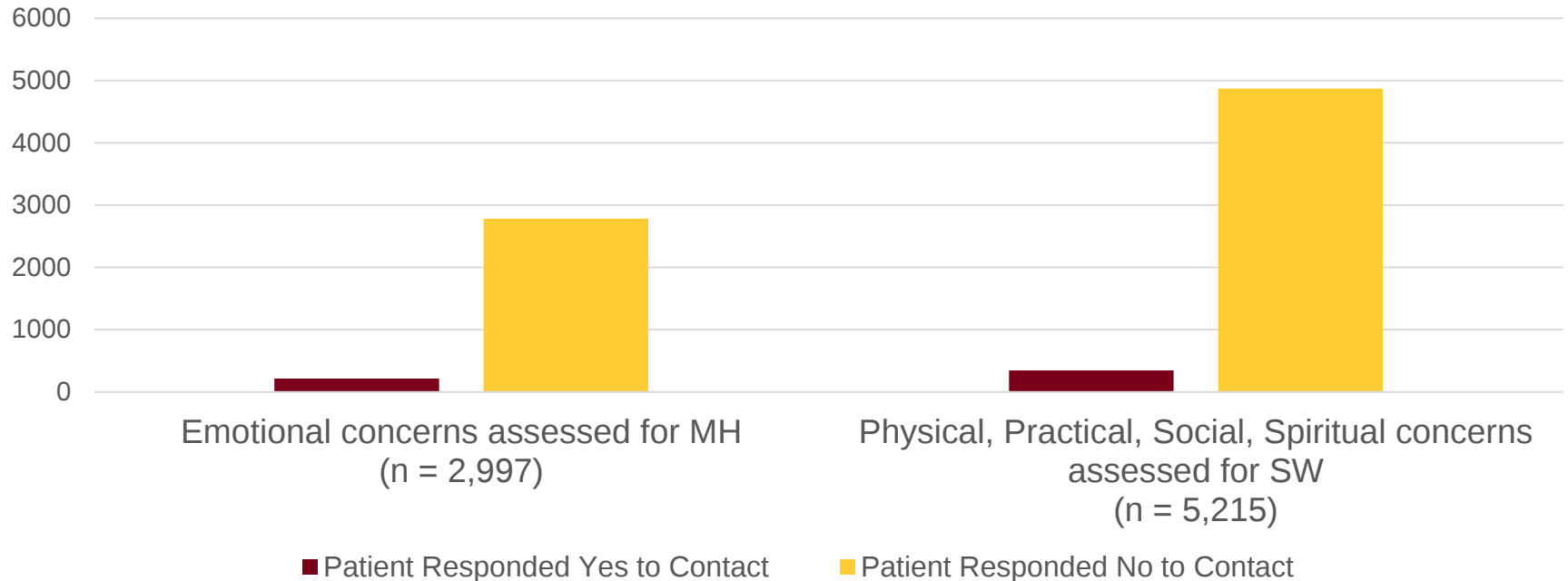
n = 18,256 problems out of 13,628 responses





NCCN Distress Problem List Findings and Related Responses

NCCN Distress Thermometer Problem List Findings by Contact Question
Response, 5/2025 - 7/2026
n = 13,628 screens



Next Steps for NCCN Distress Thermometer

- Removal of 'patient not alone' option in rooming documentation
- Discussion around use of ipads in clinics for patients to complete it independently, or assignment in MyChart prior to visit
- Consider impact of patient level barriers such as survey fatigue, preferred language, role of caregiver in completing surveys, etc



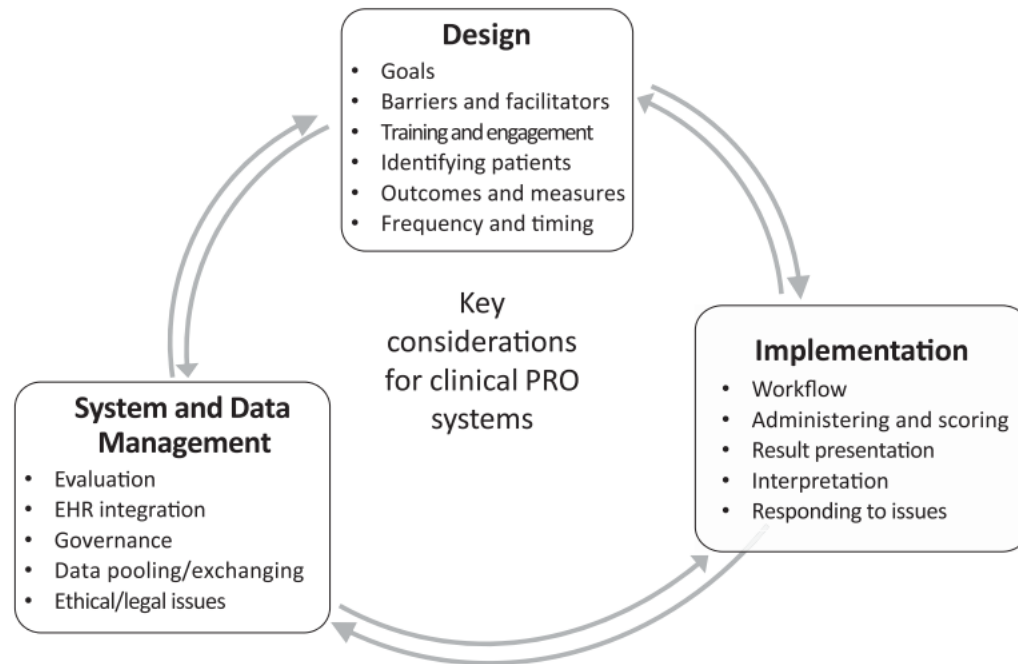


FIG 4. Key considerations for integrating PROs into clinical systems.⁶⁶ EHR, electronic health record; PROs, patient-reported outcomes.



Oncology Supportive Care Services

OVERVIEW

Any cancer journey impacts your mind, body, and spirit. The supportive services below are available to help enhance your experience, wellness, and quality of life. Please speak to your care team if you would like to access any of these services as part of your current cancer treatment. Your health plan may require a referral from your provider in order for charges to be covered by your plan. Please speak to a representative from your health plan to learn what services require a referral from your care team, and what services are covered by insurance.

AVAILABLE SERVICES

Cancer Rehabilitation: Our cancer rehabilitation program includes a physical medicine and rehab (PM&R) physician, physical and occupational therapists, and speech language pathologists, all of whom have specific training and experience working with cancer survivors. They will evaluate your individual needs and goals, while working with you and your cancer care team to develop a personalized treatment plan, which may include things like improving your ability to function physically and

MORE INFORMATION

If you are interested in learning more general information about these services, please scan the QR code and enter your information to have one of our survivorship nurses connect with you or visit the M Health Fairview Cancer Care webpage at mhealthfairview.org/thecareforcancer.



costs of living, empowering you to learn about options for managing medical bills, or connecting you with a financial assistance navigator for health insurance support. Please contact your cancer care team and ask to speak with an oncology social worker.

Health and Wellbeing Questions Assistance*: The University of Minnesota offers different websites to support the health and wellbeing of all people: the [Cancer Survivorship Program](#), the [Earl E. Bakken Center for Spirituality & Healing](#), and [Taking Charge of Your Survivorship](#). On these sites, you can find safe and reliable information on topics such as mindfulness,



Survivorship Education Opportunities

- For Patients and Caregivers**
 - Annual Survivorship Conference – 20th year
 - 400-500 attendees
 - Thrive Educational Series
 - Spring/Fall series
 - Online Access at <https://survivorship.umn.edu>
 - Monthly webinars nurses/APPs/MDs
 - RN credits CME



THRIVE Cancer Survivorship Class Series



R13CA278261
Blaes
**MCC Led;
others are a
partnership





Survivorship Standard Service Reviews

2022	2023	2024	2025
Acupuncture PM&R/Cancer Rehab Survivorship Care Plans	Nutrition Living Beyond Breast Cancer Survivorship Care Plans	Breast Cancer Rehab Sexual Health Social Work	Survivorship Long Term F/U Clinic Cardio-Oncology Mental Health

*SCPs were done routinely for all completing curative intent therapy til 2023



Cancer Survivorship Program – Clinical Program

Table 3 Successes, challenges, and future directions

	Successes	Challenges	Future direction
Clinical	• Unique model that prioritizes individualized cancer survivorship care across the lifespan • Separate survivorship groups working together in a team approach (childhood, adult, BMT) • Leadership buy-in • Dedicated MD/APP champions and program manager • Electronic health system support • COVID-19 pandemic served as a catalyst for the rapid adoption of virtual care, which has reduced geographical barriers to care	• Engagement of primary oncologists and primary care in utilizing cancer survivorship and smooth transitions • Lack of consistent guidelines in adult cancer survivors • Translating the action items of the SCP into provider orders • During the early COVID-19 pandemic, services were temporarily paused as they were considered lower priority	• Introduce cancer survivorship early in the cancer continuum • Enhance the diversity of our patient populations, such as those who live in rural areas, gender, racial, and ethnic minorities, and patients living with cancer by working community outreach and engagement • Expand on areas of expertise within our program, such as focusing on cardio-oncology, aging, and sexual health • Implementing a learning health-care system to enhance efficiency and accessibility for our patients
Education	• Leveraging of community and philanthropic partnerships has increased patient resources, shared knowledge, enhanced community engagement and increased reach and impact • Unique educational programs for researchers, medical trainees, clinical workforce (RNs, APPs, MDs)	• Organization of patient education materials on several web pages across our research programs and clinical partners	• Creating centralized e-learning modules for our patients • Centralizing educational programs for clinical staff
Research	• Bidirectional research infrastructure is well-established addressing research questions raised by patients, allowing patient participation in research activities on multiple levels	• Challenges compiling data across programs due to the differing data points collected by each program • Financial support to leverage databases and research teams	• Utilizing consistent tools to measure outcomes across the program to track progress • Leveraging research programs to establish a Research Center for Cancer Survivorship Across the Lifespan

Rick T...Blaes AH, J Cancer Survivorship 2





Opportunities in real world implementation

Despite strong evidence, full implementation of ePROs, Distress thermometers and survivorship care face several ongoing challenges:

- **EHR Integration:** Integrating ePRO platforms into Electronic Health Record (EHR) workflows without creating "alert fatigue" for oncology teams.
- **Data Actionability:** Ensuring clinical teams have clear protocols for acting on intermediate-severity PRO reports.
- **Equity & Accessibility:** Designing digital PRO tools that accommodate low digital literacy, language barriers, and sensory or cognitive impairments.



Opportunities in real world implementation

- Challenges with measurements of survivorship and supportive care (particularly in analyzing large data sets EHR, claims data, etc)
- Are there opportunities with community resources as well in an effort to reduce barriers and address patient concerns?



Conclusion

- Engagement in care, whether through survivorship or ePROS, improves overall cancer outcomes
- With the growing number of cancer survivors, there continues to be opportunity to augment survivorship and supportive care needs, including PROs and supportive care needs
- Meeting the patient at the right time with the right resources remains a challenge



Questions?





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