Overcoming Healthcare Disparities and Promoting Multi-Cultural Practice

The 37th Forum for Behavioral Science in Family Medicine

September 21-24, 2016
Accreditation
The Medical College of Wisconsin is accredited by the Accreditation Council for Continuing Medical Education to provide continuing medical education for physicians.

Physicians – The Medical College of Wisconsin designates this live activity for a maximum of 20.50 AMA PRA Category 1 Credits™. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

Allied Health Professionals – The Medical College of Wisconsin designates this activity for up to 20.50 hours of participation for continuing education for allied health professionals.

Psychologists – The Medical College of Wisconsin is approved by the American Psychological Association to sponsor continuing education for psychologists. The Medical College of Wisconsin maintains responsibility for this program and its content. This activity contains content or processes that may be potentially stressful.

Social Workers – The Medical College of Wisconsin is registered with the Illinois Department of Professional Regulation as a Continuing Education Sponsor for social workers (License No. 159-000664).

Family Practice Physicians – Application for CME credit has been filed with the American Academy of Family Physicians. 

Determination of credit is pending.

Objectives
At the conclusion of this program participants will:

• Build professional connections with those of diverse backgrounds
• Plan, provide and/or evaluate effective educational experiences in behavioral science for primary care settings
• Gain practical knowledge and skills in behavioral science teaching and patient care
• Actively identify and build educational interventions that can contribute to the reduction of disparities in health care delivery

Target Audience
Physicians, behavioral scientists/coordinators and allied health professionals in medical education.

Hotel Information
DoubleTree by Hilton Chicago – Magnificent Mile
300 East Ohio Street, Chicago, IL 60601

Reservations: Toll Free (800) 222-8733 or online

A block of rooms is reserved for registrants until August 31, 2016 at a special rate of $199 plus tax, per night.

Note: To receive the special rate, reference "The Forum for Behavioral Science in Family Medicine" or “FBS”. If conference attendance exceeds expectations, rooms in the conference block may be sold out prior to this date.
Kathryn Fraser, PhD, is a licensed psychologist and Behavioral Medicine Coordinator in the Halifax Health FMR in Daytona Beach, Florida. She is Clinical Associate Professor with an appointment through the Florida State University College of Medicine. She received her undergraduate degree in Psychology and Special Education from the University of Miami and her Doctorate in Counseling Psychology from the University of Florida. Her special interests in medical education include the physician/patient relationship, professionalism in medicine, faculty development and culturally responsive health care. She has spent much of her career studying and teaching about cross cultural medicine and, more recently, the elimination of health disparities. She is dedicated to exploring and forwarding the nation’s goals toward health equality and is particularly interested in the provider’s potential contributions to this goal.

Plenary Speakers:

**Behavioral Sciences Faculty Heroes and the Slaying of Health Inequities Dragons**

**Jeffrey Ring, PhD**

Jeffrey Ring, PhD, is a clinical health psychologist, master educator and an executive leadership coach who assists leaders and teams in productive functioning toward effectiveness and competitive advantage. He served for 19 years as the Director of Behavioral Sciences and Cultural Medicine at the Family Medicine Residency Program at White Memorial Medical Center in East Los Angeles. While there he worked in a multi-disciplinary team providing behavioral and primary care health services to a predominately Spanish-speaking underserved population. He is a Clinical Professor of Family Medicine at the Keck School of Medicine at the University of Southern California and has clinical experience with patients along the lifespan including geriatrics. During his career Dr. Ring has focused on the elimination of health care disparities, with an emphasis on the role of medical education and the provision of outstanding care in underserved communities. He is first author of the book, *Curriculum for Culturally Responsive Health Care: The Step-by-Step Guide for Cultural Competence Training*, published by Radcliffe Oxford.

**Overcoming Health Care Disparities and Promoting Multi-Cultural Practice**

**Debra Roter, DrPh**

Racial/ethnic and social disparities in health and healthcare are attributed, at least in part, to differences in the nature and dynamics of communication between physicians and their minority patients. These differences may reflect knowledge of population-ascribed characteristics that in any given case can be appropriate (or not) or they may reflect cultural insensitivity or stereotyping. A small but convincing literature suggests that inappropriate differences can be effectively addressed and suitably modified. This talk will examine evidence of these differences, illustrate the use of training strategies that can positively change communication processes, and discuss the challenges of translation and implementation across training programs.

Dr. Roter is a Johns Hopkins University Distinguished Professor in the Department of Health, Behavior and Society at the Bloomberg School of Public Health. She received her doctorate from Johns Hopkins in 1977 and has been on the Hopkins faculty since 1979. For over three decades, her research has focused on patient-clinician communication and its consequences. She developed the Roter Interaction Analysis System (RIAS) for analyzing medical dialogue which has been translated into 15 languages. Her research includes investigation of social, racial and gender disparities in medical communication and its relationship to health outcomes as well as interventions to improve medical communication dynamics. Her over 250 articles and books on health communication are among the most highly cited in the social and behavioral sciences.

**Behavioral Medicine Heroics: Collective Construction of a World of Health Equity**

**Kathryn Fraser, PhD**

Kathryn Fraser, PhD, is a licensed psychologist and Behavioral Medicine Coordinator in the Halifax Health FMR in Daytona Beach, Florida. She is Clinical Associate Professor with an appointment through the Florida State University College of Medicine. She received her undergraduate degree in Psychology and Special Education from the University of Miami and her Doctorate in Counseling Psychology from the University of Florida. Her special interests in medical education include the physician/patient relationship, professionalism in medicine, faculty development and culturally responsive health care. She has spent much of her career studying and teaching about cross cultural medicine and, more recently, the elimination of health disparities. She is dedicated to exploring and forwarding the nation’s goals toward health equality and is particularly interested in the provider’s potential contributions to this goal.
Wednesday, September 21, 2016

2:30 – 6:30 pm
REGISTRATION

3:30 – 5:00
Seminar 101
Pain Consultation Service: Modeling the Biopsychosocial Paradigm for Residents
Michael Stevens, MD; Katherine Mullins, MD; Frances Respicio, LCSW; Neha Narula, MD

Workshop 102
Integrating Behavioral Science Into Precepting: A Collaborative Model
Maureen Healy, LCSW, MPH

Workshop 103
Mind-Body Skills Sampler to Combat Burnout and Improve Well Being
Tracy Shaub, DO; Dawn Graham, PhD; Joseph Bianco, PhD

Seminar 104
Embracing Multicultural Competencies in Primary Care: Awareness and Skill-Building
Scott Nyman, PhD; Danika Perry, PsyD; RoseAnne Illes, PhD

5:15 – 6:30
GATHERING IN: Get Up, Stand Up! Finding Our Voices to Serve Those Without
Alex Reed, PsyD, MPH; Molly Clark, PhD, ABPP; Tom Bishop, PsyD
Join your fellow attendees as the chairs of the STFM Group on Family and Behavioral Health provide activities that welcome and affirm new and seasoned attendees while harnessing the stories that give us strength to serve those who experience health disparities on a daily basis.

Thursday, September 22, 2016

7:30 – 5:00 pm
REGISTRATION

8:00 – 9:15
WELCOME AND PLENARY (Breakfast Provided)
Behavioral Sciences Faculty Heroes and the Slaying of Health Inequities Dragons
Jeffrey Ring, PhD

9:30 – 10:30
Clinical Practice
Update 105
Myths and Facts About Obesity Treatment: An Interactive Lecture
Julie Rickert, PsyD; Eman Jammal, MD

Lecture
Training in Healthcare Disparities Using a Longitudinal Underserved Care Curriculum
Christine Jacobs, MD; Jay Brieler, MD

Discussion 106
Senior Seminar Series: A Longitudinal Behavioral Science Curriculum for FM Residents
Amy Romain, LMSW, ACSW; Amy Odom, DO

Discussion 107
Cultivating a Culture of Resiliency in Family Physicians
Wendi Wills El-Amin, MD; Linda Snyder, BSN, LCSW; Carlos Avila, MD; Mary Dobbins, MD

Focused Seminar 109
Behavioral Science Education for Medical Students
Claudia Allen, PhD; Richard Holloway, PhD; Theodore Siedlecki, PhD; Jeffrey Morzinski, PhD; Jay Luthar, M2

10:30 – 10:45
BREAK

10:45 – 11:45
Lecture
It Takes a Community To Create a Context for Living, Learning, and Understanding
Kimberly Andron, LCSW–R, MSW

Lecture
Integrating Diversity Training in Residency
Kathryn Fraser, PhD; Lauren Powell, MD; Shari Johnson, MD; Sonya Dominguez, MD; Camille Garrison, MD; Paul Koch, MD, MPH

Discussion 110
Designing a Curriculum to Teach Motivational Interviewing with Direct Feedback
Marchion Hinton, PhD; Anne Horst, MD

Discussion 111
Behavioral Interviewing: Making it Work and Taking it to the Next Level
Dennis Butler, PhD; Aaron Grace, PsyD; Sara Bodenhamer, DO

11:45 – 1:15
LUNCH ON YOUR OWN

1:15 – 2:15 pm
Clinical Practice
Update 114
Complicated Grief: Helping Patients Move Forward After a Loss
Scott Fields, PhD; W. Michael Johnson, MD

Research 115
Research on Wellness and Burnout (See abstracts for details) Moderator John Freedy, MD, PhD

Lecture
Utilizing an Interprofessional Faculty to Address Social and Cultural Barriers
Marlin Hoover, PhD; John Andazola, MD; Daaven Norris, Pharm D; Patrick Leung, Pharm D; Stephanie Benson, MD; Ivan De La Rosa, PhD; Mary Alice Scott, PhD
Thursday, September 22, 2016

1:15 – 2:15 pm
Lecture Discussion 117
Helping Faculty Adapt their Supervisory Styles to Enhance the Learner’s Experience
Beverlee Ciccone, PhD; Jesse Kayal, MD; Jigger Patel, MD

Workshop 118
Motivation and Mindset in Medical Education
Kaitlin Leckie, PhD; Randall Reitz, PhD; Keith Dickerson, MD, MS; Jennifer Ayres, PhD

1:15 – 2:30

2:15 – 2:30
BREAK

2:30 – 3:30
Lecture Discussion 119
Gearing Up Faculty to Begin Training in Interprofessional, Integrated Care
Thomas Bishop, PsyD; Jodi Polaha, PhD

Lecture Discussion 120
My Kid Won’t Listen to Me! Empowering Residents to Coach Parents of Difficult Children
Megan Brown, PsyD

Lecture Discussion 121
A Multidisciplinary Approach to Dementia Assessment in a Family Medicine Setting
Amber Cadick, PhD; Andrea Williams, MS

Lecture Discussion 122
When Things Go Wrong: Supporting Residents When Errors Occur
Linda Myerholtz, PhD

3:30 – 3:45
BREAK

3:45 – 5:15
Seminar 123
Integrating Mental Health Professionals in Residencies to Reduce Health Disparities
Emilee Delbridge, PhD; Max Zubatsky, PhD; Jocelyn Fowler, MA

Workshop 124
A Simulation and Video Based Training Program to Address Adverse Childhood Experiences
Frances Wen, PhD; Julie Miller-Cribbs, PhD; Kim Coon, EdD; Martina Jenley, MD

Focused Seminar 125
What We are Doing and Where We Want to Go:
Utilization and Priorities in Behavioral Science Curriculum Development
Richard Brandt-Kreutz, MA, MSW; Kristine Diaz, PsyD; Molly Clark, PhD

Workshop 126
Building a Faculty ‘A’ Team: An Opportunity for Behavioral Science Faculty to Lead
Deborah Taylor, PhD

Workshop 127
The Balint Group Experience: Promoting Relationship Awareness (Session I)
Phillip Phelps, LSW; Jeffrey Sternlieb, PhD; John Freedy, MD, PhD

Friday, September 23, 2016

7:00 – 8:00 am

8:00 – 9:30
ROUND TABLE DISCUSSIONS (Breakfast Provided)

Workshop 128
Helping Family Medicine Providers Offer Better Women’s Sexual and Reproductive Health
Ashley Owen, PhD; Chizara Ahuama-Jonas, MA

Workshop 129
DiSC Assessment: Using Behavioral Styles to Promote Leadership and Communication
Stephanie Nader, MSW, LCSW; Laura Schaecher, LCSW

Seminar 130
Score, Connect & Nurture Adverse Childhood Experiences Intervention in Primary Care
Kaitlin Leckie, PhD; Kristine Miller, DO

Seminar 131
But I Already Know That! Teaching Residents When They Don’t Know What They Don’t Know
Thomas Bishop, PsyD; Julie Rickert, PsyD; Eman Jammali, MD

Workshop 132
Letting Art Transform: Self-awareness, Team Conversations, and Systemic Challenges
Aimee Burke-Valeras, PhD; Mary Talen, PhD; Candice Norcott, PhD; Jeffrey Ring, PhD

9:30 – 9:45
BREAK

9:45 – 10:45
Clinical Practice Update 133
May It Please the Court: Forensic Issues for Non-forensic Providers
Lynn Simons, PsyD; Sarah Hewitt, MD

Lecture Discussion 134
Entrepreneurial Promoting Cultural Humility
John Clabby, PhD

Lecture Discussion 135
Development Application and Critique of The Family-Centered Observation Form
Daniel Felix, PhD; Larry Mauksch, MEd

Register Online: http://ocpe.mcw.edu/family_medical
Friday, September 23, 2016

9:45 – 10:45
Lecture
Discussion 136
The Effect of Health Care Reform on Physician and Behavioral Health Provider Training
Julie Schirmer, MSW, LCSW, ACSW; Christine Runyan, PhD; Robert Cushman, MD

Workshop 137
(9:45 – 11:45)

10:45 – 11:00
BREAK

11:00 – 12:00
Research 138
Clinical Practice
Update 139
Lecture
Discussion 140
Lecture
Discussion 141
Research on Lifestyle Modification (See abstracts for details) Moderator Richard Holloway, PhD
Trauma-Informed Care in Primary Care
Courtney Barry, PsyD; L. Kevin Hamberger, PhD; Zeno Franco, PhD
Homeless Care Impact on Resident Empathy, Doctor-Patient Relationship, & Disparity IQ
Leanne Chrisman-Klawam, MD, MEd
Howdy, Partners! Lessons and Data from a New Behavioral Medicine Program in Texas
Katherine Buck, PhD, LMFT

12:15 – 1:45 pm
LUNCH AND PLENARY (Lunch Provided)
Overcoming Health Care Disparities and Promoting Multi-Cultural Practice
Debra Roter, DrPH

2:00 – 3:00
Research 142
Lecture
Discussion 143
Lecture
Discussion 144
Lecture
Discussion 145
Research on Integrated Care (See abstracts for details) Moderator Larry Mauksch, MEd
Psychosocial Oncology in Family Medicine: Communication Skills and Cultural Beliefs
Ryoka Kim, PhD; Erin Sheppard, PhD; Scott Nyman, PhD
Empowering Health and Social Systems Through a Dynamic Partnership
Gary Zapata, PsyD; Katia Sanchez, MD; Sue Keppler, MEd; Gabriel Solono, MA
Oh, The Places You’ll Go: Tips for New Behavioral Scientists
Jennifer Ayres, PhD; Linda Myerholtz, PhD
A Paradigm Shift in Behavioral Health Training; Experiential, Personal, Relevant
Roger Stilgenbauer, PhD

3:00 – 3:15
BREAK

3:15 – 5:15
Workshop 147
Focused Seminar 148
Workshop 149
Focused Seminar 150
Workshop 151
Integrating Social Class and Privilege in the Community Medicine Curriculum
Amber Cadick, PhD; Chris Haymaker, PhD; Allison Seavey, LCSW
Building and Sustaining Behavioral Science Networks
Beverlee Ciccone, PhD; Randall Reitz, PhD; John Clabby, PhD; Alex Reed, PhD; Lauren Guth, PsyD
Deborah Seymour, PsyD; Jan Downs-Barrett, MRS, LMFT; Kaitlin Leckie, PhD, LMFT
Boundaries, Dilemmas and Awareness
Molly Clark, PhD; Jeffrey Sternlieb, PhD
Multiple Prespectives on Designing Longitudinal Behavioral Science Curricula
Emilee Delbridge, PhD; Stephanie Nader, MSW, LCSW; Laura Schaecher, LCSW
Tanya Wilson, MD, Hammzah Jomha, MD
Bridging the Gap: Implementing LGBT Health Education In Family Medicine
Kristine Diaz, PsyD

Saturday, September 24, 2016

7:30 – 9:15 am
COFFEE AND MUFFIN SERVICE

8:00 – 9:00
Lecture
Discussion 152
SBIRT Training for Medical Students and Residents: A Blended Learning Model
Matthew Martin, PhD
Childhood Abuse in Adults in Primary Care: Empirical Findings & Clinical Implications
John Porcerelli, PhD; Rachel Klamo, DO; Rebecca Heeney, MD; John Jones, MA
Listening With Your Eyes
Joseph Kertesz, MA, LPC, NCC
Anatomy & Physiology of Integrated Behavioral Health Services in the PCMH
Timothy Spratt, EdD; Jose Nino, MA, LCPC; John Atkin, LCSW; Lorna London, PhD; Valerie Ross, MS
Special Considerations: Working with Previously Incarcerated Patients
Sabrina Hofmeister, DO; Andrya S oprych, MSW, LCSW
Saturday, September 24, 2016

9:15 – 10:15
Clinical Practice Update 157
‘I Don’t Want to go to School’ - Clinical Update on School Refusal
Melissa Arthur, PhD; Christopher Kowal, DNP RN
Lecture Discussion 158
Successfully Obtaining Grants For Health Disparities Research
David Nelson, PhD; Leslie Ruffalo, PhD
Lecture Discussion 159
How about Reconceiving the Newborn Visit: From Problem Focused to Family Centered Care
Hilda Rock, MD; Limor Gildenblatt, PhD; Catalina Ariza, MEd; Steven Zuckerman, PhD
Lecture Discussion 160
Family Medicine Collaboration with Behavioral Health: A Model for Integration
Cynthia Thomas, MD; Linda Snyder, BSN, LCSW; Michael Owalabi, MD

10:15 – 10:30 BREAK
10:30 – 11:30 CLOSING PLENARY
Behavioral Medicine Heroics: Collective Construction of a World of Health Equity
Kathryn Fraser, PhD
11:30 am ADJOURN

Registration

To register please visit: http://ocpe.mcw.edu/family_medicine
For more information: www.familymedicine.org

If paying by check (after you have registered) make check payable to: Medical College of Wisconsin
And forward to: Mary Ellen Radjenovich, DFCM
Medical College of Wisconsin
8701 Watertown Plank Road
Milwaukee, WI 53226-0509

Questions: Contact Mary Ellen Radjenovich at meradjen@mcw.edu or 414-955-8189

Please note there is a $15.00 non-refundable processing fee for all registrations.

Full Registration Fees:
Paid by 8/26/16 ............................................................$435
Paid after 8/26/16 ...........................................................$470
Resident/Medical Student/Graduate Student/Fellow
Paid by 8/26/16 .............................................................$225
Paid after 8/26/16 .........................................................$265

One Day Registration Fees:
Paid by 8/26/16 ............................................................$250
Paid after 8/26/16 ...........................................................$270
Resident/Medical Student/Graduate Student/Fellow
Paid by 8/26/16 .............................................................$155
Resident/Medical Student/Graduate Student/Fellow
Paid after 8/26/16 .........................................................$175

Full registration includes breakfasts, luncheon, breaks, and continuing education credits.
(If unable to attend, 50% of the fee paid will be refunded if written notification is postmarked by 8/26/16. There will be no refunds after this date.)

Celebrating 37 Years of Behavioral Science Education in Family Medicine
The 37th Forum for Behavioral Science in Family Medicine

CHICAGO: September 21-24, 2016

Register Online:
http://ocpe.mcw.edu/family_medicine